

Coface Debt Collection

COLLECT UNPAID INVOICES

Coface Collection improves liquidity and safeguards profits. Our experts use their wide-ranging expertise to provide you with support on all collection-related issues. Coface also takes care of the time-consuming collection measures – so you can concentrate on your business.

Higher receivables represent a burden for liquidity

Debt collection

The involvement of a third party accelerates the collection process. We concentrate on time-consuming and frustrating procedures, and this allows our clients to focus on their core activities.

We help to lower risk, increase liquidity, improve cash flow and therefore return on capital employed, which leads to an enhanced credit assessment for our clients.

Service Specifics

- Local and international B2B collection of undisputed debts
- Close-knit local and international correspondent network
- Order placement, monitoring of collection steps, status reports and statistics via DCON
- Collection workflows adapted to debt, debtor and customer characteristics
- Standard collection measures include reminder service, telephone intervention, personal visits and payment schedule negotiations
- Legal advice and actions by specialised in-house or partner attorneys
- Efficient automated recovery management system for collection of low amount debts
- Electronic exchange between clients' systems and DCON for large volumes of data

